

গৃহসেবা – অনলাইন গৃহকর ব্যবস্থাপনা

Online HTMS-Online Holding Tax Management System

1. Software Specifications and Requirements:

1.1 Management :

- a) Plot management features such as plot, plot owner information, Land transfer etc.
- b) Managing Tax payer information features should be there
- c) Flat management features such as flat info, flat owner, flat transfer etc.
- d) Should be able to generate tax in one click for all holding tax payers. This should be done for single users or users of specific area. Before finalization, these generated tax can be updated also.
- e) Tax notice should be sent through website to tax payers. There are 3 types of notice for 3 specific period.
- f) Should be able to sent SMS at the same time when notice is sent so that users check their portal for notice.
- g) Management could be able to check tax collection, online payment history for the application.
- h) Tax related issues can be sent by holders via message in website can be solved and communicate with holders via website.
- i) Admin can send issues of Holders to related responsible person of that cluster.
- j) Reports are ready for management use such as – Area wise plot, Area wise plot owner list, Plot owner report, Old plot owner, Old Flat owner, Tax payer report, Area wise Tax payer list, Tax payer who should get rebate and who won't , Possible tax collection area wise, Collected tax etc.

1.2 Tax Payers :

- a) Will get tax notice from DCB.
- b) Will get notified by SMS about tax payment.
- c) Can update user profile or flat information. (Which will be approved by DCB).
- d) After checking notice/invoice from dashboard user can instantly pay tax using online transaction.
- e) If any issues arise regarding tax notice then they can contact or create Support Ticket from website and send to DCB to solve.
- f) Invoice will be available in PAID(/UNPAID) format after paying tax via online transaction and a SMS will be sent to user's number.
- g) If users don't want to use online payment system then they can print the invoice from the website or come too DCB office for payment over the counter. Counter Can receive payment using the application.
- h) Tax payers will receive SMS each time when DCB send them any notice via website.

1.3 Payment Gateway Integration :

Payment Gateway Integration with Sonali Bank, Trust Bank
Integrate the Applications Payment Processing with the Sonali Bank Payment Gateway Platform and Other Bank Platform eg Trust Bank Ltd.